

UPDATE ON ACTIONS / RESOLUTIONS



AUDIT AND GOVERNANCE COMMITTEE **MONDAY 14th JANUARY 2019**

The following provides an update against the actions / resolutions agreed at the Audit and Governance Committee on 26th November 2018:

Minute 14 – GDPR Progress and Freedom of Information Requests April to September 2018

- vi) Noted that a discussion would take place after today's meeting with P Hewitson, S Booth and H Hartland regarding P Hewitson's query* on the Data Protection Risk Register 2018-19 and Members' informed of the outcome afterwards.

* P Hewitson referred to risk number 4 relating to implementing training and introducing policies and procedures. He noted that the original risk impact showed as reducing from "4" to "3" when it became a residual risk following the risk control and mitigation measures. P Hewitson questioned how the risk impact score could be reduced, as well as the risk likelihood score.

Response from Helen Hartland, Data Protection Officer (SYFR)

- **Information was sent to Members by email on 30th November 2018**, but is included below for completeness:

The answer to his question is that through providing robust training and understandable policies/procedures, SYFR are doing what they can to mitigate the risk associated with a lack of understanding. We cannot account for human error beyond that; mistakes can still happen. However, the ICO would look more favourably on an organisation that had the appropriate measures in place and any monetary penalty enforced would likely be less to reflect that, therefore explaining the reduction in financial impact to the organisation now these measures have been met.

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